

## INTEGRATED QUALITY-ENVIRONMENT MANAGEMENT SYSTEM POLICY

### Introduction

The mission of **MATTIAZZI S.r.l.** is primarily focused on the production and sale of high-quality wooden furniture components.

The main objective of **MATTIAZZI S.r.l.** is to ensure the development of the company by pursuing a strategy aimed at complete customer satisfaction in terms of quality, by offering products with sophisticated design, superior material quality, and reliable and efficient services and/or products. Particular attention is paid to maximizing material yield during the definition of element dimensions, in order to minimize wood waste; the company is managed profitably with a long-term vision, adopting a strategy that reduces negative environmental impacts and promotes environmental protection and pollution prevention.

In order to provide a product/service aimed at the highest customer satisfaction, and more generally, that of all stakeholders, **Mattiazzi S.r.l.** defines below the guiding principles of its **Integrated Quality & Environment Management System (QEMS) Policy**:

### Focus on Customer and Stakeholders

**Mattiazzi S.r.l.** is committed to understanding customer needs and plans its activities to fully meet them. Likewise, it operates in compliance with the demands and requirements of:

- the reference market;
- the countries in which it operates, complying with laws and regulations;
- all parties involved in its processes.

### Process Approach

**Mattiazzi S.r.l.** identifies the various activities of its organization as processes to be planned, controlled, and continuously improved, and activates the best resources for their execution.

**Mattiazzi S.r.l.** manages its processes to ensure clarity in:

- the objectives to be pursued and the expected results;
- the associated responsibilities and the resources employed.

### Leadership

**Mattiazzi S.r.l.** assumes responsibility for the effectiveness of its QEMS, providing all necessary resources and ensuring that the planned objectives are consistent with the context and strategic directions.

**Mattiazzi S.r.l.** communicates the importance of the QEMS and actively involves all interested parties, coordinating and supporting them.

### Risk and Opportunity Assessment

**Mattiazzi S.r.l.** plans its processes with a risk-based thinking (RBT) approach in order to implement the most appropriate actions to:

- assess and address risks associated with processes;
- exploit and strengthen identified opportunities.

**Mattiazzi S.r.l.** promotes an adequate sense of proactivity at all levels in managing its risks.

### Employee and Stakeholders Engagement

**Mattiazzi S.r.l.** is aware that the involvement of personnel and all stakeholders, combined with the active participation of all collaborators, is a main strategic element. It promotes the development of internal professional skills and the careful selection of external collaborations to ensure competent and motivated human resources. Company personnel represent the essential factor for achieving the level of competitiveness and profitability necessary to guarantee the company's survival and development, as well as the pursuit of quality and environmental goals.

### Improvement

**Mattiazzi S.r.l.** has the ongoing objective of improving the performance of its QEMS.

The preliminary assessment of risks and opportunities related to business processes, internal and external audits, and management review are the tools **Mattiazzi S.r.l.** implements to continuously improve itself.

The benefits resulting from the adoption of the QEMS can be observed in terms of:

- corporate organization, by minimizing the consumption of natural raw materials, selecting innovative technologies for pollution prevention, reducing waste production and promoting its recovery where possible, and minimizing environmental impact through prevention and/or management of emergency situations;
- continuous monitoring of applicable legal requirements and simplification of environmental authorization procedures.

The tool chosen by **Mattiazzi S.r.l.** to pursue its Policy is an Integrated Quality-Environment Management System in accordance with the **UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015** standards.

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Mattiazzi S.r.l.